

IN THE PRACTICE OF HEALTH ONE, INC. FRANKLIN COUNTY OHIO

SHARED PARENTING SUPPLEMENT TO PATIENT AGREEMENT

NOTICE: You have consented and agreed to this Shared Parenting Supplement by signing your Patient Information Form

Divorces and shared parenting plans can be congenial and truly in the best interest of the child (ren). It's this spirit of shared parenting that we encourage and want to participate in. All too often we see that the control and emotional issues take precedent to the child's best interest and the doctor's office is used as leverage and a sounding board, not generally in the best interest of the child. We appreciate the opportunity to become a part of your child's physical and mental well-being. So please be advised as follows regarding what we will and won't do regarding the communications and care in shared parenting plan situations.

WHATS IS EXPECTED

- A) As required by the most parenting plans regardless of custody, both parents have equal rights and it is the **RESPONSIBILITY OF THE PARENTS** to notify each other of any doctor's appointments or medical emergencies pertaining to the child (ren). In this spirit, it is also our position that it is always the responsibility of the parents to attend appointments together and/or communicate about the appropriate care and treatment of the child (ren).
- B) Also as mandated by most shared parenting plans, Health One, Inc. will always abide by its requirement to provide medical records. All such records requests must be done so formally using our Records Request Form which can be obtained in person, at our office or from the forms section of our website. This will be administered in accordance with our policies regarding the cost of and delivery durations which may change from time to time without notice.
- C) The Guarantor on record in our system will be financially responsible. It is understood generally that divorced parents typically share in the medical expenses of a child. It is not our job to mediate or split bills between the parents. Payment of outstanding balances is expected within 30 days and we will always look to the Guarantor on record for this. It's up to the parents to out who pays what when. Both can make payment on the account but delinquent balances will be communicated and expected from the Guarantor on file.

RECORDS RELEASE POLICY

Our office policy is to provide a copy of the child's shot record, notes from the last well visit, and the last two sick visits for patients transferring to another physician. Should the parent/guardian request additional records, charges will be applied as described in our office policies and are payable prior to the release of records. Keep in mind that you can see and retrieve your own records using our patient portal which is accessible through our website.

Requests for records or specific documents being sent directly to a physician are released via fax, free of charge.

Parents requesting medical records for their personal use or that prefer that the records be released to them instead of to another physician, will be charged \$25.00 for a copy of the child's shot record, notes from the last well visit, and the last 2 sick visits. Any additional information can be requested based on our office policies. We will not mail medical records.

To obtain records that have been sent to our storage facility as an inactive patient there will be an additional \$25.00 fee to pull the chart, in addition to the fees outlined in our office policies.

D) WHAT WE WILL NOT DO IS:

- 1) Become the communicator of medical issues, or any other, between parents outside of the treatment or consultation rooms. Other than acute situations that may arise, it is solely the parent's responsibility to be at each office visit in the spirit of staying involved and informed regarding the health care of their child (ren)
- 2) Get involved in or caught in the middle of personal disputes over the appropriate medical care of their child. These issues are to be handled with our providers in person at the time of the appointment. If these disputes arise after the fact or as a result of one parent not being present at appointments, it will be the responsibility of the parents to schedule an additional appointment for consultation so such issues can be discussed between providers and parents. NOTE: if during this process any arguments or combative behavior begins or is experienced there will be an immediate release and dismissal of the patient. Note that it's likely that a separate visit of this nature will not be covered by your insurance and therefore payable at the time of the appointment.

- 3) Tolerate any inappropriate behavior including the verbal abuse to any of our staff in person or over the phone. If this is experienced, the patient will be dismissed from the practice. If any display of such escalates to involve other waiting or roomed patients the police will be called immediately, your child will be dismissed from the practice and deformation of character claims may be pursued.
- 4) Allow without consent from "BOTH" parents, a girlfriend, boyfriend or fiancée to bring the child (ren) to an appointment.
- 5) Bill both parents for outstanding out of pocket expenses. The Parents responsible for maintaining the medical insurance (Guarantor) will be the financially responsible party.

We want our focus to be on and concentrated solely on the well-being and treatment of your child. Anything beyond that scope that interrupts this process is not in the best interest of your Child(ren). We want both parents to be involved in and understand the medical care of their child. We are not a court, we do not judge and we are not a mediator. Please understand this and lets all work together to insure the best possible care for your children.

I have read, understand and attest to the fact that I have had an opportunity to discuss all relevant issues with the practice. I understand and agree to all of the above issues regarding the communication and interaction that must be carried out in a civil manner to insure the best possible care for my child(ren).

I also understand that a copy of the shared parenting document must be submitted with this agreement and that it is the parent's responsibility to submit any changes immediately upon any such action. Failure to do so may also result in the dismissal of a patient.

Because shared parenting is just that, both parents must sign and agree to the understanding of these terms in a shared parenting environment. The only exception to this would be where the shared parenting agreement specifically states that one parent or the other has the final say wherein medical decisions are disputed between the parties. We encourage you to review and understand the spirit of such agreements by reviewing the "Parental Commitment" and "General" sections of your shared Parenting Plan.

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